



Crisis Resolution Center

July 2004 – June 2005

Koinonia Group Homes

PO Box 1403

Loomis, CA 95650

916.652.0171



Crisis Resolution Center

Community Response

July 2004 – June 2005

Community Response

These comments were made by the child's parent/guardian or the child and were directly transcribed from our Resident Release Form.

In today's troubled world of raising children/teens, there should be more places like the CRC!

-TM 11/04
Roseville

Great job Placer County for spending tax dollars on worthwhile projects.

-JT 08/04
Rocklin

We really appreciate the support of the CRC in our time of crisis. We hope that early intervention will keep our son on a positive track.

-WM 09/04
Granite Bay

We are so thankful for the Crisis Resolution Center here in Loomis. We feel like we have gained tools and knowledge to parent our teen.

-MV 05/05
Loomis

Thank you for helping us. This is a great place for a child to feel safe. Thank you from my heart.

-LW 12/04
Roseville

I want to thank everyone for helping my daughter and I get back on the right track.

-WB 01/05
Rocklin

Everyone Thank You!

You have all been kind and generous to me while I was here.

Each person affected me differently, teaching me to hope and live for the best and nothing less.

If I changed at all it was for the better of myself. Each and every day learning something new, an experience I will never forget because of how much it changed my life.

-Resident HC 03/05
Auburn

Thank you very much
for all your help and
dedication to children!

-HL 02/05
Rocklin

What a blessing to
have such a safe and
loving environment
for my daughter to
go in time of crisis.

-TM 11/04
Roseville

I want to thank everyone
for all the work you do for
the kids. Your work is very
much appreciated!

-KL 12/04
Lincoln

You have all been kind
and generous to me
while I was here.

-Resident HW 03/05
Auburn

Very clean and safe
house with great
support for my
daughter.

-ML 02/05
Roseville

It was safe,
structured, and a
good environment
for my child. It
allowed things to get
back to normal.
Thank you for
helping bring peace
to our home.

-ED 04/05
Loomis

This is a wonderful
resources for parents
and caregivers. I am
so grateful and wish
there were more
programs like this
available.

-PS 01/05
Lincoln

I appreciate the
services and would
recommend
placement for any
other teen.

-RD 07/04
Roseville



I just want to thank all
of you for coming
into our lives.

-LW 12/04
Roseville

The crisis center and
the staff here have
been a wealth of
support and provided
us with many resources
in which we can
continue to follow up
on regarding our
family dynamics.

-KW 05/05
Loomis

Each person affected
me differently,
teaching me to hope
and live for the best
and nothing less.

-HC 03/05
Loomis

This program was
truly a gift from
God. The entire
staff was
unbelievable!

-JT 08/04
Rocklin

A Mother's Letter

I would like to take this opportunity to write about my personal experience with the Crisis Resolution Center in Loomis, California.

In January 2005, my daughter was caught at school with prescription drugs. She was suspended immediately and the following weekend can only be described as chaos. She was out of control both emotionally and physically. She became destructive of property and even threatened to harm herself. Although, I had called the police twice, they could offer little help. After calling numerous numbers and talking to various crisis counselors, I was guided to the Crisis Resolution Center.

(My daughter) was admitted into CRC for the following week which gave us all a reprieve from each other. We were all quite shaken from the ordeal and the intervention that CRC offered was exactly what we needed. Over the course of the week, (my daughter) received on-site counseling and monitoring. The separation allowed us all to begin to heal.

After (my daughter) was released from CRC, she remained on suspension for almost three months pending expulsion. During this time, we continued to attend weekly sessions at CRC. With the help of CRC, (my daughter) and I have gained a much closer relationship than we have experienced over the past two years. CRC has also been instrumental in helping her to return to school and to be a successful student. (My daughter) is now succeeding in her quest.

My experience with Crisis Resolution Center can only be expressed as phenomenal. The staff works wonderfully with the teens and they build mutual respect within the setting. The staff are all very knowledgeable of teen issues and are sensitive to the needs of the families. Programs like CRC are invaluable to the community. The success of even one young adult who would have "fallen through the cracks" had it not been for this program, proves its worth.

I also feel tremendously blessed to have had the opportunity to work with Director, Bill Ryland. I believe that (my daughter) would be in a very different place if we had not been referred to the Crisis Resolution Center in Loomis. There is no doubt that the current success of (my daughter) is a result of the program at CRC and to Bill Ryland. This program has been invaluable to our family and to (my daughter's) growth and accomplishment. (My daughter) is a happier, healthier and involved citizen due to our experience with Crisis Resolution Center.

Sincerely, PS
Lincoln



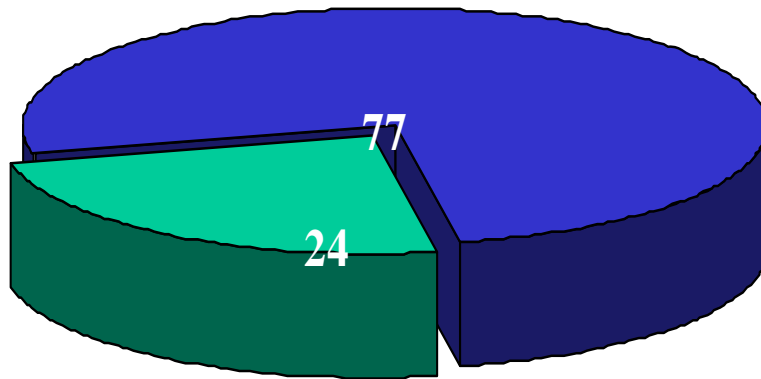
Crisis Resolution Center

Intake / Resident Information

July 2004 – June 2005

Crisis Resolution Center Residents

Totals by Gender



Total CRC Residents – 101

Total Male Residents – 24

Total Female Residents – 77

Repeat Intakes to CRC – 23

CRC to Home Placement – 88

CRC to Other Placements – 7

Runaways from CRC – 6

- *87% Returned Home from CRC*

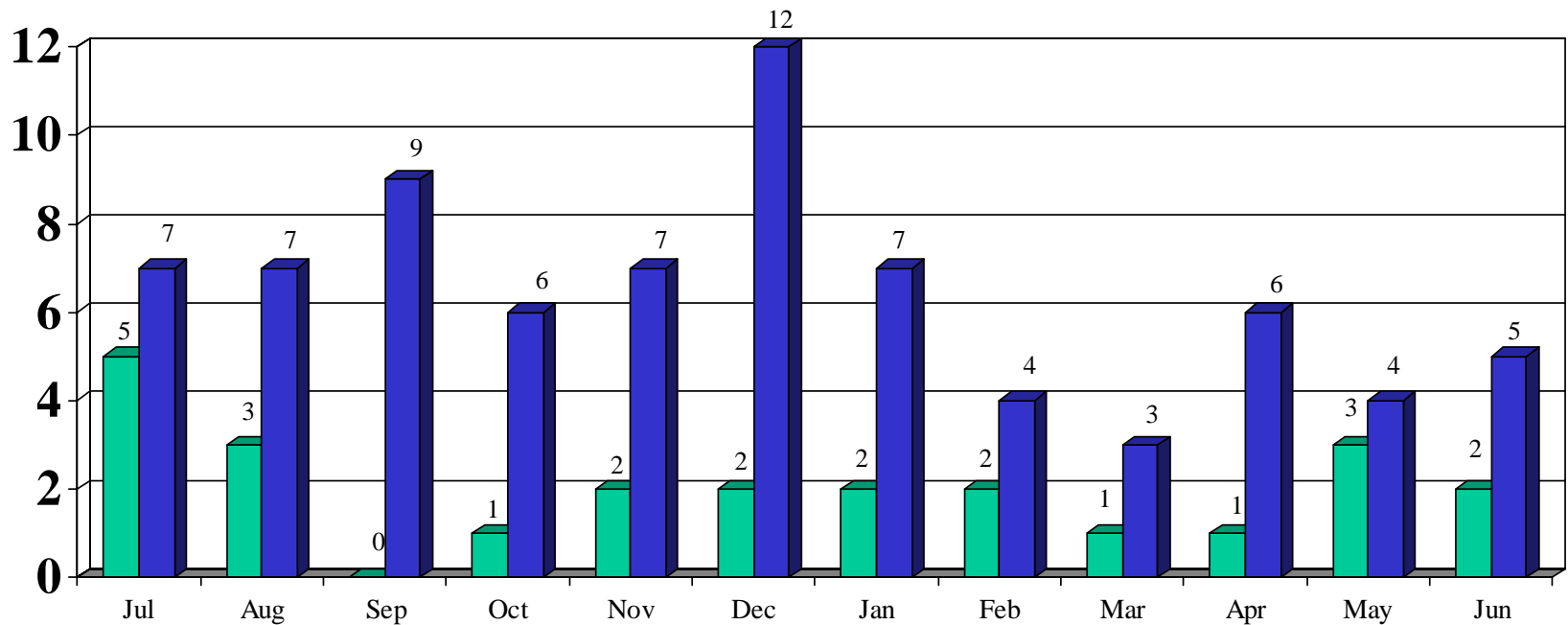
Crisis Resolution Center Residents

Monthly Intake Totals by Gender

Total Intakes – 101

Total Male – 24

Total Female – 77

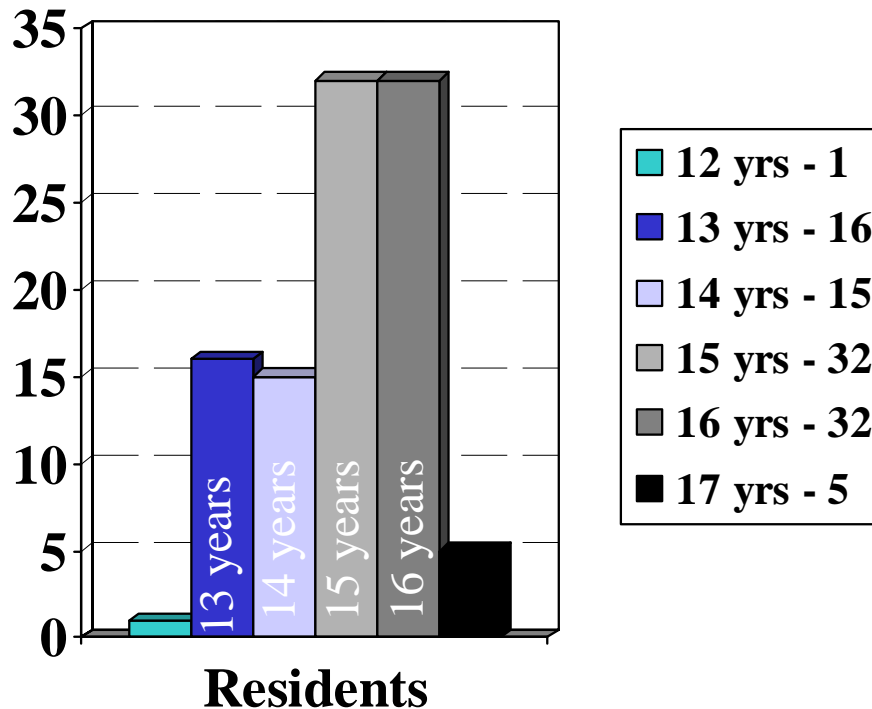


Male

Female

Crisis Resolution Center Residents

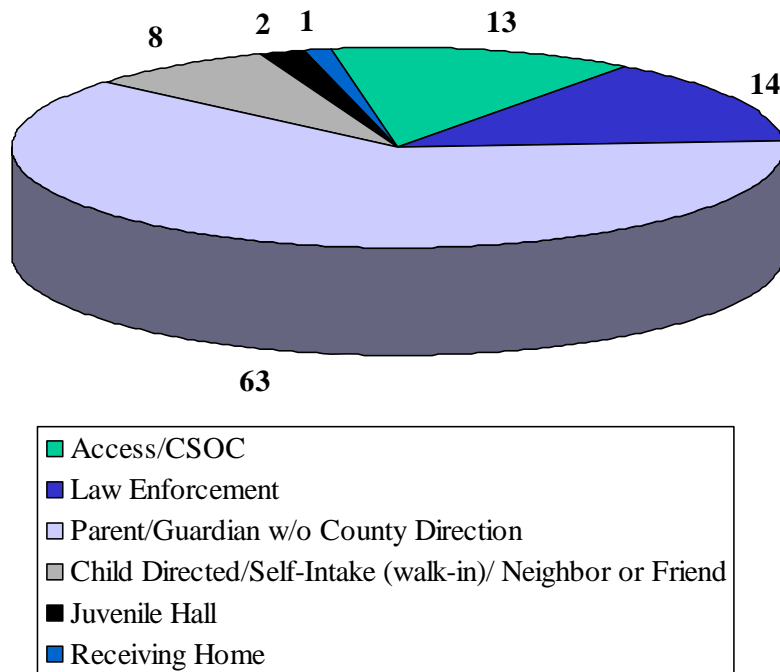
According to Age



- The 15/16 year olds make up the largest group of those needing/seeking services.
- The 13/14/15 year olds and their families tend to engage in reunification services more actively.
- Ancillary services seem to reflect these same trends.

Crisis Resolution Center Residents

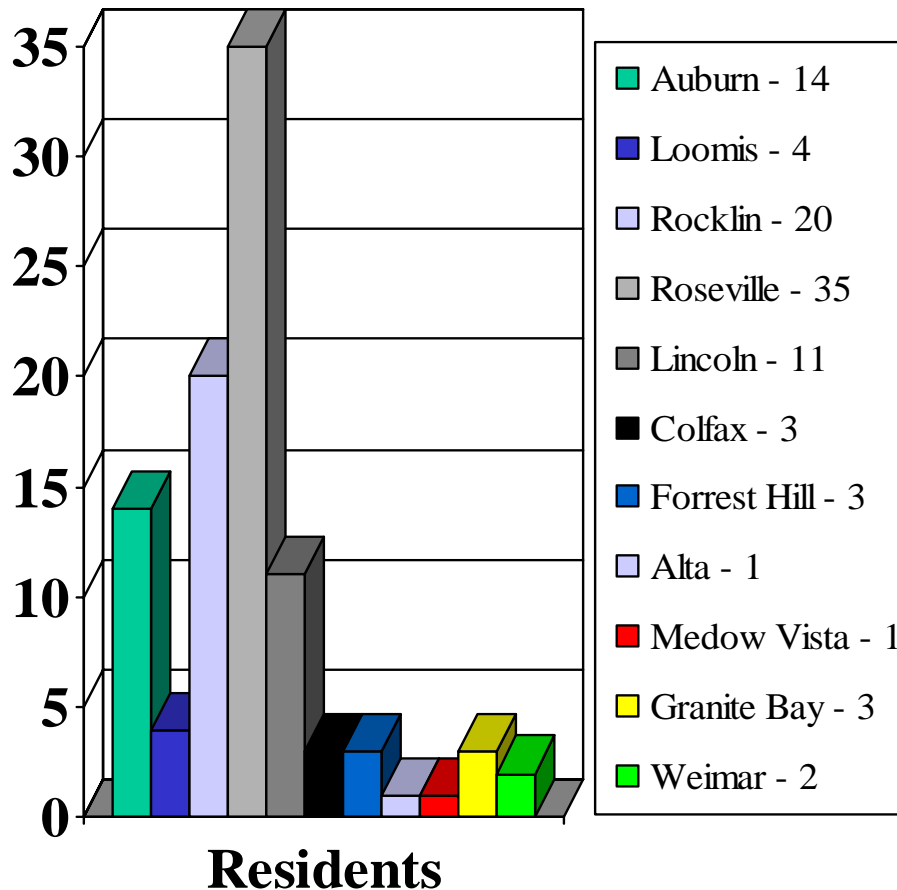
Referral Source



- 63 – Referrals from Parent/Guardian (63%)
- 14 – Referrals from Law Enforcement (14%)
- 13 – Referrals from ACCESS/CSOC (13%)
- 8 – Referrals from Friend or other / Walk ins (7%)
- 2 – Referrals from Juvenile Hall (2%)
- 1 – Referrals from Receiving Home (1%)

Crisis Resolution Center Residents

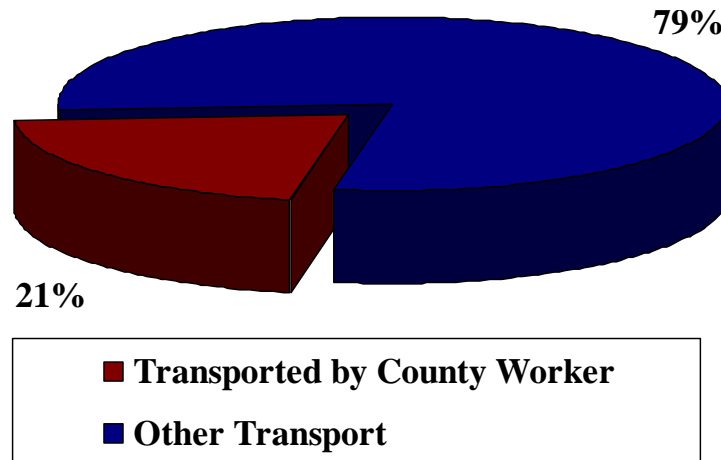
City of Origin (within Placer Co.)



- The CRC serviced eleven different communities within the County.
- The greatest number of placements coming from Roseville, Rocklin, and Auburn.

Crisis Resolution Center Intakes

Means of Transport to CRC

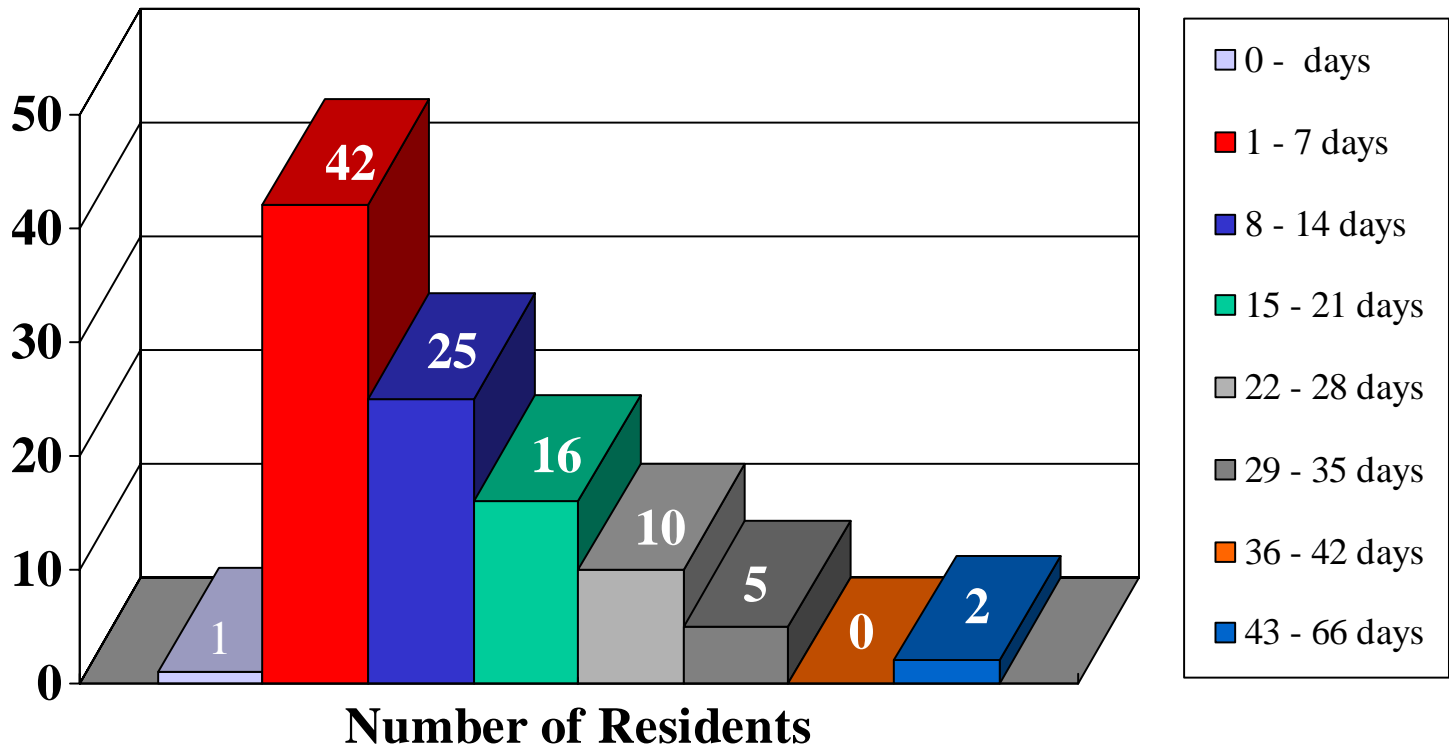


- 21 of all referrals were transported by County Workers, including ACCESS and Law Enforcement (21%).
- Of those 21 transported by County Workers, 5 were transported by ACCESS and 16 were transported by Law Enforcement.

Crisis Resolution Center Residents

Length of Stay

Average Stay at CRC – 12 days



Crisis Resolution Center Residents

Length of Stay

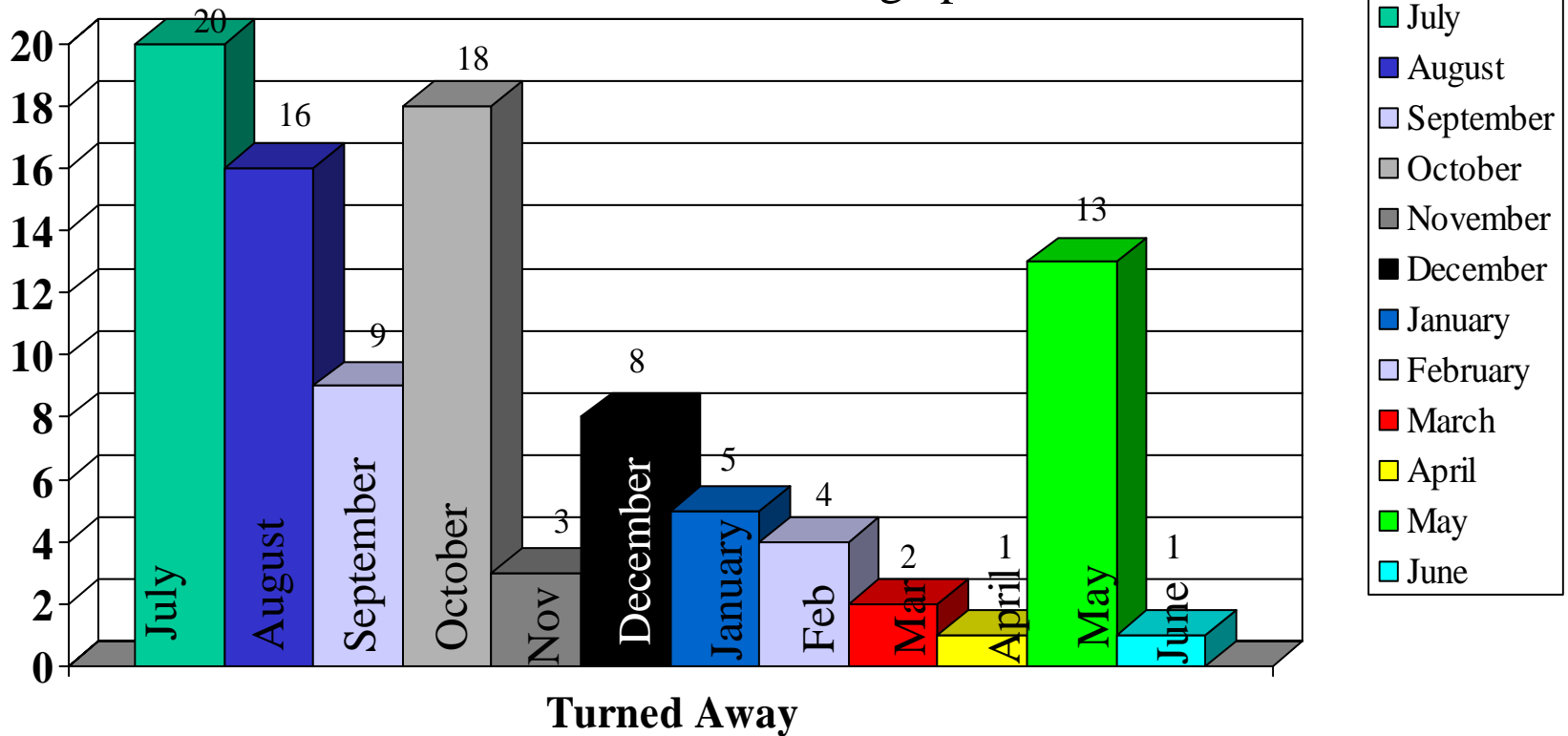
1 Day	2 Days	3 Days	4 Days	5 Days	6 Days	7 Days
6	7	7	6	3	7	4
8 Days	9 Days	10 Days	11 Days	12 Days	13 Days	14 Days
6	0	5	3	4	3	4
15 Days	16 Days	17 Days	18 Days	19 Days	20 Days	21 Days
4	2	1	1	2	3	3
22 Days	23 Days	24 Days	25 Days	26 Days	27 Days	28 Days
3	1	0	2	0	2	2
29 Days	30 Days	31 Days	32 Days	33 Days	34 Days	35 Days
2	0	2	0	0	1	0
36 Days	37 Days	38 Days	39 Days	40 Days	41 Days	42 Days
1	0	0	0	1	0	0

Note: The CRC had 3 clients stay for 0 days/holding. 1 client stayed for 43 days & 1 client stayed for 48 days.

Crisis Resolution Center Residents *Not Admitted Due to Capacity*

Total – 100

Average per month – 8





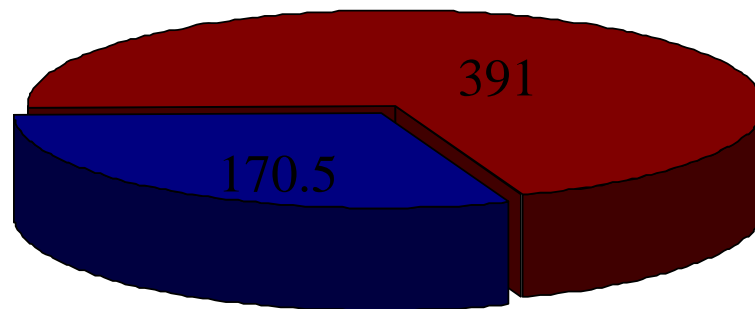
Crisis Resolution Center

Ancillary Services

July 2004 – June 2005

Ancillary Services

Total Number of Hours Served by Gender

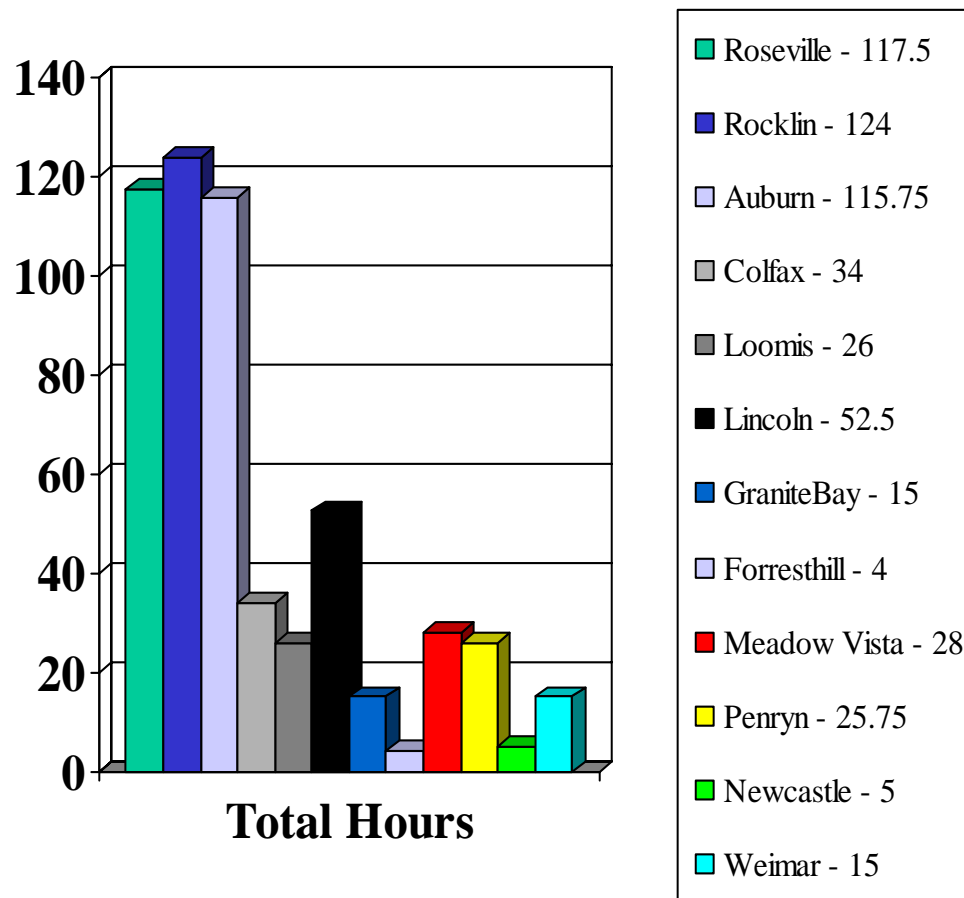


■ Male Teens ■ Female Teens

- Total number of Ancillary Service hours for females made up for approximately 70% of Ancillary Services given.

Ancillary Services

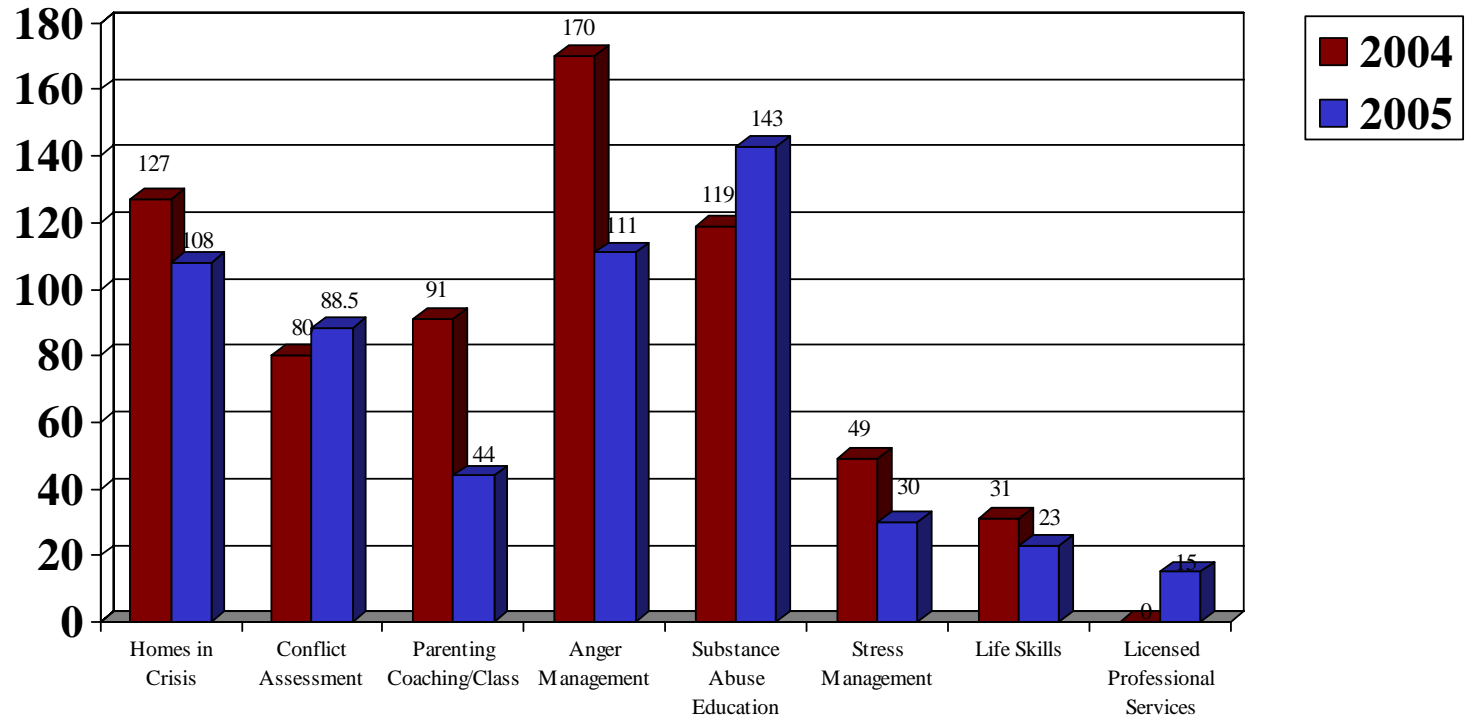
Total Number of Hours Per Community



- These hours parallel the percentage of intakes per community.
- They also reflect the county's population hub.
- They also signify the exceptional need for families in the Colfax Community.
- This data indicates the trend we expect to see in the future service needs.

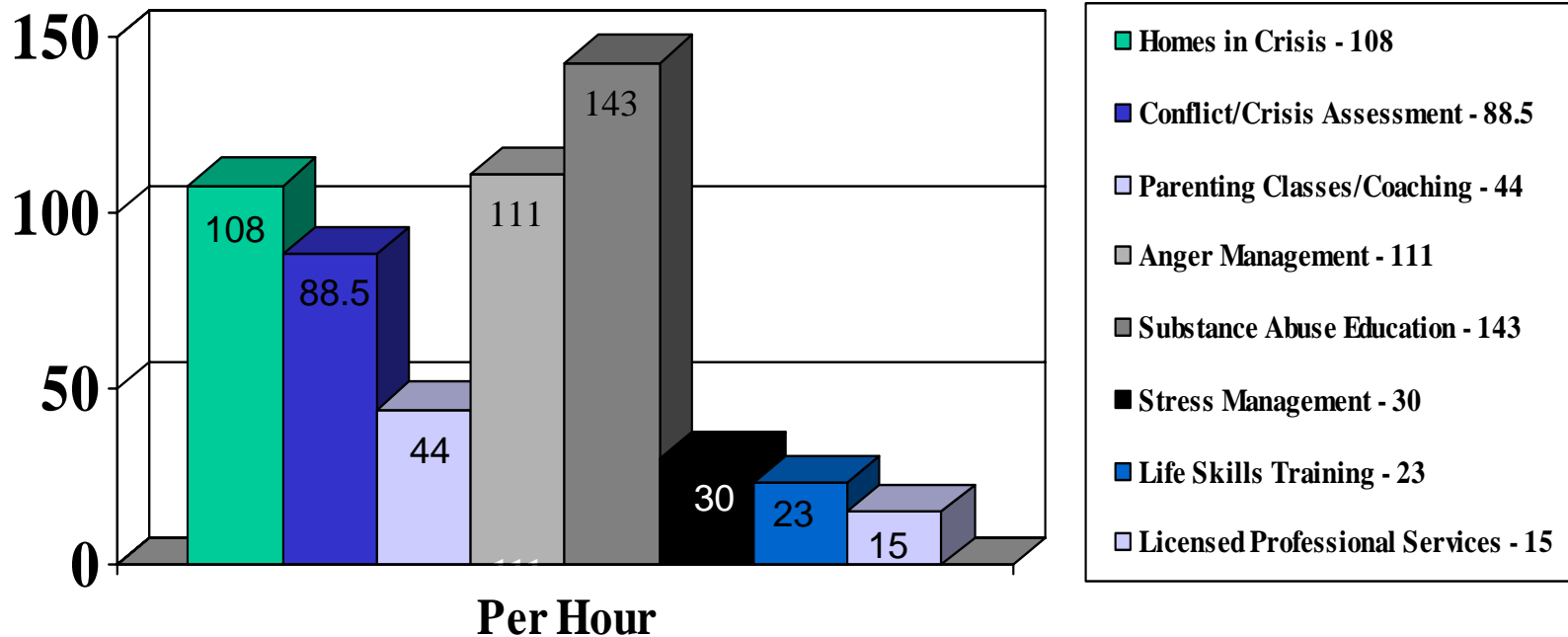
Ancillary Services

2004 versus 2005



- 667 hours of Ancillary Services offered in 2004
- 562.5 hours of Ancillary Services offered in 2005

Ancillary Services *Offered Per Hour*



- A total 562.5 hours of Ancillary Services were performed in eight different categories of need.
- The greatest demand and those with the most positive outcomes are *Homes in Crisis*, *Anger Management*, and *Substance Abuse Education*.



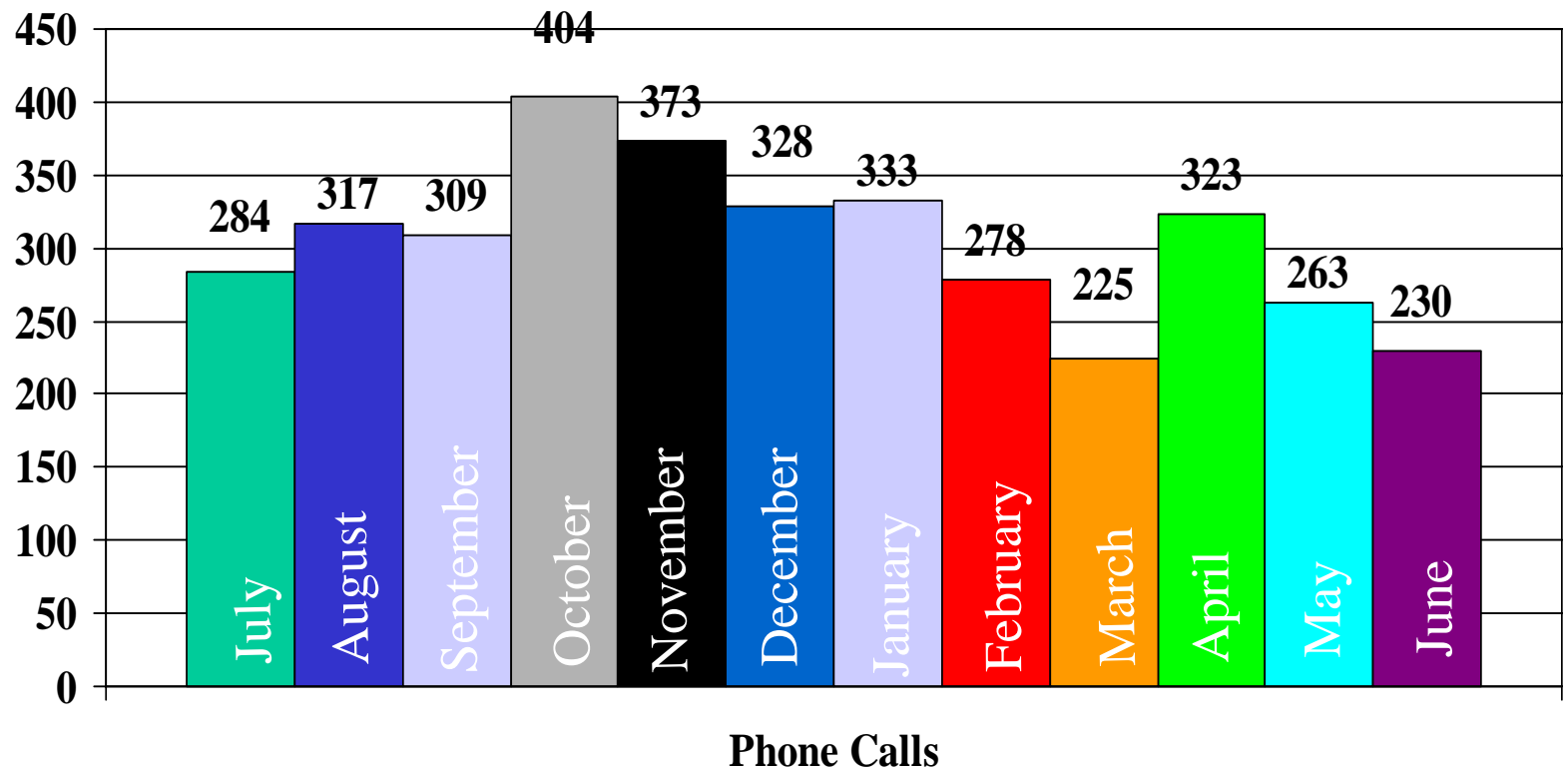
Crisis Resolution Center

Call Center

July 2004 – June 2005

Crisis Resolution Center Phone Log

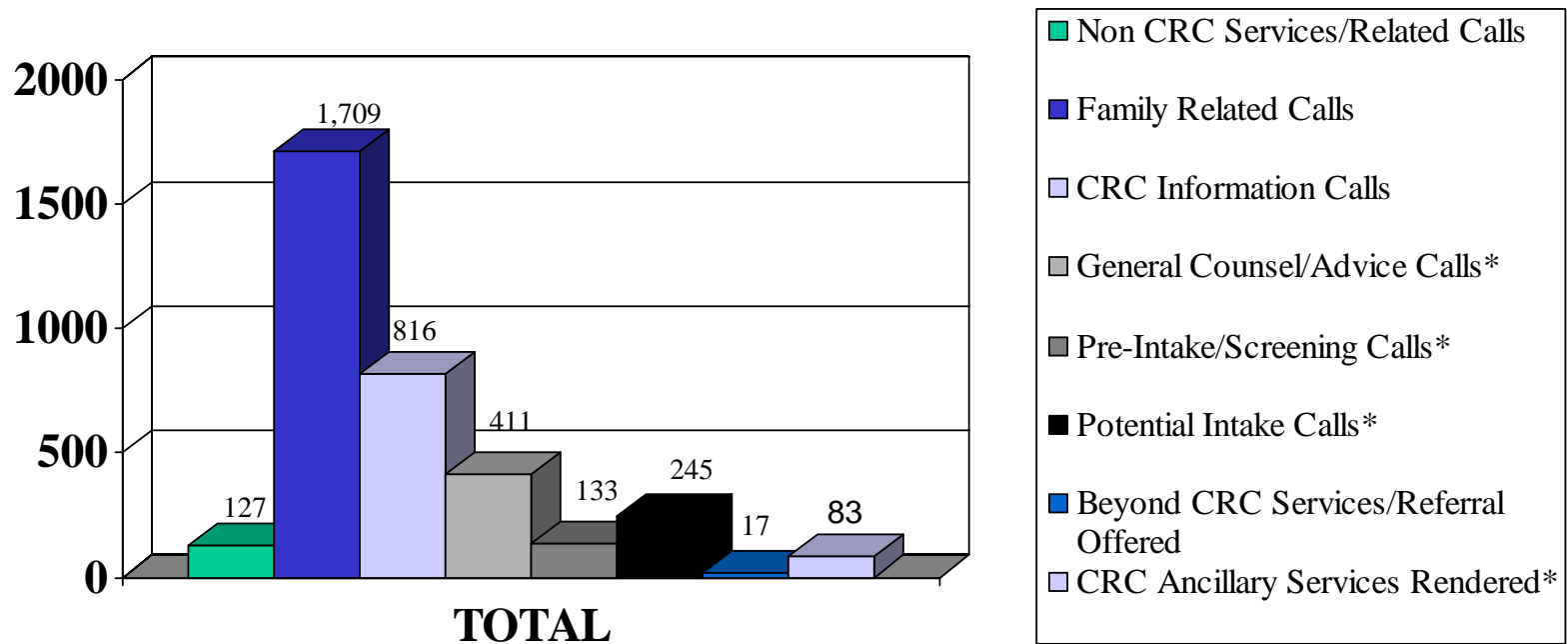
Calls Per Month



- 3,661 calls came onto the CRC with the heaviest call traffic in the months of October, November, and January concurrent with Intake and Ancillary demands.

Crisis Resolution Center Phone Log

Calls By Category



- Approximately 25% of all calls result in CRC services.*